

In reference to "FCC Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991- CG Docket No. 02-278.

This letter is in refrence to the above mentioned rules and regulations passed or in the process of being passed.

My name is Stacey McDonald and I am a dayshift Sales Manager at Interactive Teleservices Corporation in Casper, Wyoming. I have worked with my company for four years and when I started I was a sales rep on the phones. Prior to my employment with Interactive I had held many jobs with minimum wage pay. Due to my lack of a highschool diploma or further college education I was not eligible for jobs of higher pay status. When I came to Interactive I started in as I said a sales rep position. I could not believe for the work I was doing I was being paid \$7.00 per hour. This was with no education. I advanced with the company into a supervisor position very quickly and was very pleased with myself. I then wanted to continue to advance and make a career in the industry. To do so I knew I would need my High school Equivelency. This job gave me the drive and self confidence to pursue that goal. I achieved my goal in May of 2002 and without the advancement opportunities available in the industry I myself would not have taken that extra step in achieving that goal. I then advanced to the position I am in now which is Sales Manager. I supervise 110 sales reps and a staff of 10 supervisors. I make a good living and recently have bought my first home. All of which would not have been possible without my job at Interactive. I watch and interact every day with individuals that were in my position or even worse situations than I have experienced. It pains me to see these honest hardworking people that come to work every day to support their families anticipating job loss, financial distress, loss of home and dignity. This all do to the very few in the business that are dishonest or cutting corners, and quite frankly I am offended to be generalized in the same group of individuals that have bothered or irritated the general public. Further more I feel that those that passed these laws and or support the continued restrictions are very closed minded individuals. If the shoe were on the other foot and it was their jobs put on the line I would hope they would want the decision makers to be well informed of the impact and loss that they would be causing. In conclusion my job is important no matter what someone elses opinion is of my industry, and in United States of America we support and encourage free enterprise of all walks of employment not just those that are appealing to the entire country. It is called Freedom for a reason. They say discrimination is a form of ignorance and now I know why.